About the Survey

The Peer Mentor Survey takes place during weeks six through eight of the fall semester. This survey is designed to gather feedback from learning community (LC) participants about their interactions with peer mentors during the first half of the semester. LC coordinators, the faculty and staff who coordinate the individual LCs, are provided with a unique report link to review responses for their LC(s). They are encouraged to share this feedback with their peer mentors individually in order to identify positive attributes and potential areas for improvement for the remainder of the semester.

The following report contains responses from the Peer Mentor Survey run during the fall 2020 semester. The survey is administered through the Qualtrics survey platform via anonymous response link. Item responses ranged from 2,451 to 2,458. Respondents were encouraged to complete the survey as many times as necessary to provide feedback for each peer mentor with whom they interacted within the LC. Since responses were anonymous, no demographic data was captured.
Results

Peer Mentor Survey

- My peer mentor responds in a reasonable time when I express a concern
  - Strongly agree: 61.96%
  - Agree: 32.29%
  - Neither agree nor disagree: 4.73%
  - Disagree: 0.57%
  - Strongly disagree: 0.45%
  - Average: 4.55

- My peer mentor provides me with useful information
  - Strongly agree: 64.18%
  - Agree: 31.99%
  - Neither agree nor disagree: 3.01%
  - Disagree: 0.49%
  - Strongly disagree: 0.33%
  - Average: 4.59

- My peer mentor facilitates interactions among learning community participants
  - Strongly agree: 53.61%
  - Agree: 35.59%
  - Neither agree nor disagree: 8.48%
  - Disagree: 1.75%
  - Strongly disagree: 0.57%
  - Average: 4.40

- My peer mentor encourages learning community participants to study together
  - Strongly agree: 42.53%
  - Agree: 24.14%
  - Neither agree nor disagree: 4.84%
  - Disagree: 0.77%
  - Strongly disagree: 27.72%
  - Average: 3.92
Results

Peer Mentor Survey

I have regular interactions with my peer mentor

- Strongly disagree (1): 37.89%
- Disagree (2): 23.61%
- Neither agree nor disagree (3): 10.58%
- Agree (4): 26.62%
- Strongly agree (5): 1.30%

Average: 3.72

I have sought out my peer mentor for assistance

- Strongly disagree (1): 34.50%
- Disagree (2): 25.47%
- Neither agree nor disagree (3): 24.33%
- Agree (4): 13.63%
- Strongly agree (5): 2.07%

Average: 3.67

My peer mentor has made an effort to get to know me

- Strongly disagree (1): 36.59%
- Disagree (2): 44.08%
- Neither agree nor disagree (3): 16.08%
- Agree (4): 0.33%
- Strongly agree (5): 2.93%

Average: 4.14

I have made an effort to get to know my peer mentor

- Strongly disagree (1): 37.93%
- Disagree (2): 32.19%
- Neither agree nor disagree (3): 11.64%
- Agree (4): 1.14%
- Strongly agree (5): 17.09%

Average: 3.58
Results
Peer Mentor Survey

My peer mentor has kept me informed about upcoming learning community activities

- Strongly disagree (1): 0.45%
- Disagree (2): 1.96%
- Neither agree nor disagree (3): 9.74%
- Agree (4): 41.21%
- Strongly agree (5): 46.64%

Average: 4.32

My peer mentor is knowledgeable about university resources

- Strongly disagree (1): 0.16%
- Disagree (2): 0.20%
- Neither agree nor disagree (3): 3.14%
- Agree (4): 41.59%
- Strongly agree (5): 54.91%

Average: 4.51

My peer mentor is skilled at facilitating discussions

- Strongly disagree (1): 0.29%
- Disagree (2): 1.10%
- Neither agree nor disagree (3): 9.61%
- Agree (4): 43.54%
- Strongly agree (5): 45.46%

Average: 4.33

My peer mentor is knowledgeable about the issues discussed in my learning community

- Strongly disagree (1): 0.16%
- Disagree (2): 0.24%
- Neither agree nor disagree (3): 7.22%
- Agree (4): 45.76%
- Strongly agree (5): 46.62%

Average: 4.39
**Results**

**Peer Mentor Survey**

- **My peer mentor demonstrates concern about my academic success**
  - Average: 4.09
  - Strongly disagree (1): 0.94%
  - Disagree (2): 2.65%
  - Neither agree nor disagree (3): 14.58%
  - Agree (4): 41.71%
  - Strongly agree (5): 40.12%

- **Overall my peer mentor has been helpful**
  - Average: 4.55
  - Strongly disagree (1): 0.29%
  - Disagree (2): 0.73%
  - Neither agree nor disagree (3): 4.48%
  - Agree (4): 33.22%
  - Strongly agree (5): 61.27%

---

**The Importance of Peer Mentors: Highlighted Open-ended Responses**

They have provided opportunities to get to know my fellow students, study sessions for upcoming exams, assistance with building my resume, and finding resources and requirements for [my] major.

Being a transfer student has been difficult with getting to know students, and being able to have a peer mentor and meeting with them weekly has benefited me in having a connection with someone.

My peer mentor has really made the transition to college easier. It’s nice to know that I have someone looking out for me. [My peer mentor] always gives helpful tips about college and I am certain that she cares about my well-being.

[My peer mentor] has been super helpful in assisting with classes and just being a friend when it’s been hard to meet people and become friends through the online community.

Having a peer mentor has given me resources to things that assist me in fully experiencing what ISU has to offer because she has already been here so it’s nice to have someone close to my age offering this help.

The peer mentor has been beneficial because it gives me someone to look up to, which is also motivating. Seeing people be successful in a field I have dreamed of going into is really inspiring.

Having a peer mentor has made the transition to Iowa State much easier. Knowing that I have so many people to reach out to has made me feel that I have a support system behind me that wants me to succeed and grow both personally and collegiately.

[My peer mentor] seems to really care and wants us all to get involved. Her goal is to make Iowa State feel like home and help us all find our place.